You're invited to our fourth annual conference!

NCUCA

National Credit Union Collections Alliance

VENETIAN LAS VEGAS

April 4-6, 2018

Presented By

Los Angeles Federal Credit Union · Alta Vista Credit Union · Northrop Grumman Federal Credit Union · County Schools Federal Credit Union · FirstCity Credit Union · Rio Grande Credit Union · TDECU Your Credit Union · VantageWest Credit Union · Tulsa Federal Credit Union · Credit Union of Southern California Building Better Lives

Venue: **Venetian Las Vegas**

Special Room Rate for Conference Attendees

$179/night + $39 daily resort fee + 12% room tax

Book yours at **www.ncuca.com/#venue**

We do NOT call attendees to book accomodation.
If you are approached by anyone attempting to book hotel rooms, inform us immediately at www.ncuca.com/contact

REGISTER Wednesday, April 4, 2018

5:00pm	Registration
5:00pm-7:00pm	Welcome Reception

DAY ONE Thursday, April 5, 2018

8:00am-9:15am	Continental Breakfast
9:15am-10:15am	**Keynote Speaker : Bill Cheney** Industry Update
10:15am-10:30am	Lead Sponsor Address
10:30am-10:45am	Networking Break
10:45am-12:00pm	**Ann Davidson** Fraud, Forgery, Scam Protection
12:00pm-1:00pm	Lunch
1:00pm-2:00pm	**Art Sookazian** Collections Performance Metrics Breakout
1:00pm-2:00pm	**Michael Cochrum** Portfolio Risk Management Breakout
2:00pm-3:00pm	Credit Union Collections Panel
3:00pm-3:15pm	Networking Break
3:15pm-4:15pm	**Charles "Chuck" Jones** Lending & Collection Strategy
4:30pm-6:30pm	Exhibitors' Display Event

DAY TWO Friday, April 6, 2018

7:30am-8:45am	Continental Breakfast
8:45am-9:45am	**Bruce Pearson** Collections, FDCPA, Audit Trends
9:45am-10:45am	**Michele Stuart** Skip Tracing / Investigations
10:45am-11:00am	Networking Break
11:00am-12:00pm	**Karel Rocha** TBA Breakout Session
11:00am-12:00pm	**Jeff Davis** Compliance / Fraud Breakout Session
12:00pm-1:00pm	Lunch
1:00pm-2:00pm	**Keynote Speaker : Eric North** Collections Law
2:00pm-2:15pm	Networking Break
2:15pm-4:00pm	**Keynote Speaker: Eric North** Bankruptcy
4:00pm-4:15pm	Closing

REGISTER TODAY OR BECOME A SPONSOR @ **www.ncuca.com**

NCUCA

National Credit Union Collections Alliance

FOURTH ANNUAL CONFERENCE

Expand your credit union collections network
to include nationwide peer credit unions

KEYNOTE SPEAKER

Bill Cheney
President & CEO
SchoolsFirst Federal Credit Union

KEYNOTE SPEAKER

Eric North
Attorney
Moore, Brewer, Wolfe, Jones, Tyler, & North

Ann Davidson
Vice President of Risk Consulting
Allied Solutions

Art Sookazian
President
National Credit Union Collections Alliance (NCUCA)

Michael Cochrum
Executive Lending Advisor
CU Direct

Charles "Chuck" Jones
Head of National Indirect Lending & Dealer Financial Services
SunTrust Banks, Inc.

Bruce A. Pearson
Senior Partner
SW&M

Michele Stuart
Owner
JAG Investigations, Inc.

Karel Rocha
Principal
Prenovost, Normandin, Bergh & Dawe

Jeff Davis
Consultant
Mainsail Trim

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